

We install the following propane equipment:

- Gas Boilers and Furnaces -
- Propane Water Heaters -
- Fireplaces, Inserts & Free Standing Heating Stoves -
- Pool Heaters -

We also do complete installations of Kohler Automatic Transfer Whole House Generators!

Call for a quote today!



KOHLER® Generators

Authorized Dealer



Your satisfaction is our #1 priority.

That's why you can always count on DUTCH PROPANE to deliver the highest quality fuel and service.

860.873.3876

Our friendly staff is happy to schedule your fuel delivery, service call, or simply answer your important questions.

Our service department is ready to respond to your heating and air conditioning needs to keep your home at a comfortable temperature. We take great pride in the level of professionalism that we deliver. Whether it is a routine preventative maintenance call, or an emergency situation, your Dutch Propane team is here to help you maintain your level of comfort 24 hours a day.



DUTCH

PROPANE, LLC



*A Family Owned
and Operated Business*

AUTOMATIC FUEL DELIVERY and Annual Service Plans

*Dutch Propane is dedicated to
providing you with personal and
professional service.*

www.DutchPropane.com

40 William F. Palmer Rd. | Moodus, CT 06469

860.873.3876 • 888.388.2497

License# S1-303161

HOD# 310

PROPANE SERVICE PLANS

These plans do not include any materials or labor to repair power vent systems or replacement of electronic circuit boards.

Silver Heating Plan

Air Cone Assembly
Aquatstat
Belts
Blower Motor (up to half HP, excludes ECM)
Burner Gasket
Burner Motor + Orifice
Circulator Couplings + Relay
Draft Inducer Motor (standard)
Fan + Limit
Flare Fittings
Gas Valve (Standard)
Hot Surface Ignitor
Ignition Modules + Wire
Low Voltage Wiring
Pilot Assembly
Pilot Orifices
Powerpile
Rollout Switch
Safety Controls
Spill Switch
Standard Air Filter (1 change)
Thermocouple Thermostat (standard model, non wifi)
Transformer
Zone Valve Motors

Gold Heating Plan

In addition to the items covered on our Silver Heating Plan, the Gold Heating Plan covers all of the following:

Any piping/ductwork directly relating to the system (Does not include cosmetic water piping)
Back Flow Preventor
Circulators (007 only up to 1 zone)
Circulator Valves
Customer Owned Pigtailes + Regulators (excludes gauges + valves)
Escalated Response Time
Feed Valves
Flow Checks
Hi Vents
High Efficiency Air Filter (1 change)
Humidifier pads + parts
Inside Gas Lines (excludes underground gas lines & excavation)
Modulating Gas Valves
Pressure Relief Valves
Temp + Pressure Gauges
Zone Valves + Stem

Water Heater Plan

Annual tune-up of water heater including inspection and cleaning of pilot orifice, inspection of wiring, safety check and testing of ignition and safety controls. Covers replacement burner parts and controls.



Fireplace Maintenance Plan

Covers one (1) annual maintenance. Any additional service is billable time and materials are offered at a discount off standard prices.

- Vacuum logs & unit
- Inspect logs for cracks and/or broken logs
- Clean and inspect burner, orifice, thermocouple and thermopile
- Clean & inspect pilot orifice for proper flame pattern
- Check vent termination for blockage
- Clean glass
- Supply & install any decorative rock wool for maximum visual appearance
- Replace batteries in remote and receiver
- Safety/leak check (whole system)
- Test ignition and safety controls

We also service pool heaters!

TERMS & CONDITIONS

- A) The service plan is only available to persons who purchase their entire year's fuel supply from the Company by way of automatic delivery. In the event that the Customer purchases propane from another propane company, stops doing business with Dutch Propane, or if anyone other than Dutch Propane technicians render service to the burner or heating equipment, the service plan will automatically be terminated.
- B) Dutch Propane reserves the right to terminate the service plan when payments for propane, service or service plan are not made. Payment is due upon receipt of invoice.
- C) Service plans will automatically self-renew from year to year at the rate in effect at the time of said renewal unless either party gives 30 days prior written notice to the other party. Service plans do not cover the cost of labor or materials for damage when it is caused by electric service interruption, fire, flood, acts of God, water damage, tank leakage, customer negligence, or circumstances beyond the control of the Company. Service plans do not cover replacement of complete boiler, furnace or water heater, frozen lines/pipes, or any other parts not mentioned in the agreement. Dutch propane is not responsible for loss of heat or any other damages resulting from freeze-up in occupied or unoccupied dwellings. It is the customer's sole responsibility to arrange for daily house monitoring. If Dutch Propane is called out as a result of frozen pipes customer will be billed.
- D) Dutch Propane, LLC reserves the right to reject any service agreement. Service agreements become effective only after our inspection and approval of customer's heating system by a licensed technician. The company is not responsible for, nor will the Company refund, any expenses that may have been incurred prior to the commencement of the service plan. Any pre-existing condition(s) must be remedied prior to commencement of coverage. The service plan is nonrefundable. Notwithstanding the above, the service plan is transferable to a new property owner in the event of a sale of the property.
- E) All regular service will be provided Monday-Friday, 8am - 4pm. If non-emergency service calls are made outside regular business hours, the customer will be charged for the call. The Company is equipped to provide emergency service promptly. Emergency service is defined as: no heat, gas leaks, major water leak (boilers only). Telephone requests for service will be accepted 24 hours a day, and emergency service will be rendered with reasonable promptness.
- F) The service plan does not cover obsolete heating units, regular plumbing work, including but not limited to hot and cold water piping, the cost of removing and replacing any materials relating to concealed pipes, ducts, propane lines, storage tanks or concealed heating systems. The Company reserves the right to exclude from coverage any heating system which, in the Company's discretion, should be replaced and is not commonly used.
- H) The Gold and Silver Heating service plan is available to customers who purchase a minimum of 500 gallons of propane per season. No secondary heating systems are allowed. In the event that the Customer installs a wood stove, coal stove or portable heater, the Company reserves the right to terminate the service plan. Dutch Propane reserves the right to repair or replace any part which, in the Company's sole discretion, the Company believes is necessary. The Company may substitute parts for others which are obsolete, unavailable or no longer manufactured.
- I) The service plan includes the cost of all labor to repair or replace parts as set forth in the respective plan. However, this plan does not cover the cost of labor due to Customer error, Customer's failure to reset the circuit breaker, replace fuse, set thermostat properly, turn on emergency switch, turned off gas valve, failure to maintain proper water level in boiler and no fuel (unless on automatic delivery and account is current).

