

ADDITIONAL SERVICES AVAILABLE

AIR CONDITIONING

- Tune-ups & Service
- Installations
- Ductless Mini Split Systems
- Service Plans Available

PROPANE

- Deliveries
- Tank Rentals & Purchases
- Service & Installation
- Pool Heaters
- Gas Fireplace Inserts
- Generator Service & Installation

*Specialize in Kohler

DUCT CLEANING

Please call our office for details

LANDSCAPING SERVICES

Please call our office for details



You can always count on
DUTCH OIL AND PROPANE
to deliver the highest quality
fuel and service.

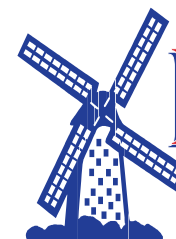
www.DutchOil.com

860.873.3876

Whether it is a routine preventative maintenance call or an emergency service call, we are here for you!

Our service department is ready to respond to your heating and air conditioning needs to keep your home at a comfortable temperature. We take great pride in the level of professionalism that we deliver. Whether it is a routine preventative maintenance call, or an emergency situation, your Dutch Oil and Propane team is here to help you maintain your level of comfort 24 hours a day.

Dutch Does It Better!



DUTCH OIL CO., INC.
PROPANE, LLC

"At Your Service"



*A Family Owned
and Operated Business*

**AUTOMATIC FUEL
DELIVERY
and Annual Service Plans**

*Dutch Oil and Dutch Propane are
dedicated to providing you with personal
and professional service.*

www.DutchOil.com

35 William F. Palmer Rd. | Moodus CT 06469

860.873.3876 • 888.388.2497



License# S1-303161

HOD# 310

HOD# 909



DUTCH OIL CO., INC.

Oil Delivery And Service



AUTOMATIC DELIVERY

Dutch Oil uses a sophisticated data analysis computer software to monitor the level of your oil tank. We call it the Degree Days advantage. You can count on us to arrive with your oil delivery in a timely manner without ever having to call



PREMIUM QUALITY



The heating oil we deliver to you is enhanced with Q+5. This special additive cleans, lubricates and stabilizes your fuel and system resulting in peak efficiency, less service dollars spent and more usable oil gallons!

ANNUAL CLEANING

1. Tuning the oil burner with replacement parts (nozzle, filter and pump strainer).
2. Vacuum cleaning of furnace, smoke pipe and chimney base.
3. Lubrication of motors, bearings and shafts.
4. Annual replacement of air filters.
5. Perform efficiency test for proper mixture of air and fuel to specifications.

EXTENDED COVERAGE OIL SERVICE PLANS

These plans do not include any material or labor to repair power vent systems, frozen pipes or oil lines, replacement of electronic circuit boards, dampers or Wi-Fi thermostats.

Basic Service

Annual Tune Up
Standard Air Filters (1 change)
Primary Control
Aquastat
Triple Aquastat
Cad Cell Eye
Burner Motor
Fuel Pump
Ignition Transformer
Drive Coupling
Burner Fan
Nozzle
Nozzle Adapter
Electrodes
Porcelain Insulators
Firomatic Valve
Fan and Limit Control
Burner Control Wiring
Pressuretrol
Pump Strainer
Toggle Switches
Smoke Pipe
Turbulator/Blast Tube
Thermostat (Basic)
Filter Cartridge
Delay Oil Valve
Circulator Motor + Coupling
Circulator Relay
Blower Motor (up to 1/2 hp)
Draft Regulator
Zone Valve Motor

Premium Service

In addition to the items covered on our Basic Service Plan, the Premium Service Plan covers all of the following:

Annual Tune Up
High Efficiency Air Filter (1 per plan)
Sight Glass
Relief Valve
Automatic Water Feeder
Mixing Valves
Vent Alarm
Vent and Fill Pipes
Flow Check Valves
Expansion Tank
Expansion Tank Drain
Air Scoop
Combustion Chamber
Humidifier (Pads and Parts)
Blower Bearings+ Belts + Pulleys
Pressure and Temp Gauges
Domestic Hot Water Coil
Back Flow Preventor
Baseboard
Registers
Low Water Cut Off
Circulator Pump
Zone Valve
Hi-Vent
Oil Tank Gauge

Optional Indirect Water Heater Coverage

Indirect Electric water heater/aqua booster. Covers: Circulators, flow checks, zone valves, thermostats, relays, relief valves.

Oil Fired Water Heater

Annual tune-up and preventive maintenance of hot water heater, includes oil burner parts and controls. Pressure and temperature relief valves are also covered.

OIL TERMS OF SERVICE

- A. The Dutch Oil Service Plan is only available to persons who purchase their entire year's fuel supply from the Company by way of automatic delivery. In the event that the Customer purchases oil from another oil company, stops doing business with Dutch Oil, or if anyone other than Dutch Oil technicians render service to the burner or heating equipment, Dutch Oil will automatically terminate the Service Plan.
- B. Dutch Oil reserves the right to terminate the Service Plan when payments for oil, service, or Service Plan are not made. Payment is due upon receipt of invoice.
- C. The Service Plan will automatically self-renew from year to year at a rate in effect at the time of said renewal unless either party gives 30 days prior written notice to the other party. The Service Plan does not cover the cost of labor or materials for damage when it is caused by electric service interruption, fire, flood, acts of God, water damage, tank leakage, frozen pipes, customer negligence, or circumstances beyond the control of the Company. If service is requested and no issue is found, charges WILL apply at the hourly rate in effect at the time of the service.
- D. Dutch Oil Co. Inc. reserves the right to reject any service agreement. Service agreements become effective only after our inspection and approval of customer's heating system by a licensed technician. The Company is not responsible for, nor will the Company refund, any expenses that may have been incurred prior to the commencement of the Service Plan. Any pre-existing condition(s) must be remedied prior to commencement of coverage. The Service Plan is nonrefundable. Notwithstanding the above, the Service Plan is transferable to a new property owner in the event of a sale of the property.
- E. The Company is equipped to provide emergency service promptly. Telephone requests for service will be accepted 24 hours a day, and emergency service will be rendered with reasonable promptness.
- F. The Dutch Oil service plan does not cover the cost of removing and replacing any materials relating to concealed pipes, ducts, oil lines, storage tanks, etc.
- G. The Service Plan does not cover obsolete heating units, regular plumbing work, including but not limited to hot and cold water piping. The Company reserves the right to exclude from coverage any heating system which, in the Company's discretion, should be replaced and is not commonly used.
- H. The service plan is available to customers who purchase a minimum of 500 gallons of oil per season. Dutch Oil reserves the right to repair or replace any part which, in the Company's sole discretion, the Company believes is necessary. The Company may substitute parts for others which are obsolete, unavailable or no longer manufactured.
- I. The Service Plan includes the cost of all labor to repair or replace parts as set forth in the respective plan. However, this plan does not cover the cost of labor due to Customer error, Customer's failure to reset the circuit breaker, replace fuse, set thermostat properly, turn on emergency switch, and no oil (unless on automatic delivery and account is current).
- J. Dutch Oil Co Inc. is not responsible for loss of heat or any other damages resulting from a freeze-up in occupied or unoccupied dwellings. It is the customer's sole responsibility to arrange for daily house monitoring. If Dutch Oil is called out as a result of frozen pipes customer will be billed time and materials.

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