Dutch Oil Co., Inc. TERMS & CONDITIONS OF AIR CONDITIONING PLANS

- A) Holders of a Central Air Conditioning Maintenance/Service Plan shall schedule their annual tune-up during our normal working hours (Monday – Friday 8:00am – 3:00pm)
- B) Coverage for parts is limited to the listed parts only. Any parts or service not listed are not covered by these plans, and offered at our standard list pricing less applicable discounts.
- C) We reserve the right to inspect and approve equipment before extending coverage. Any pre-existing conditions are not covered by these plans. Any work performed prior to approval of plan cannot be credited.
- D) Dutch Oil Company shall not be responsible for any service or repair resulting from conditions beyond its control (such as strikes, war, flood, hurricane, power failure, carelessness or negligence on the part of the customer, inability to secure technicians or parts, acts of God or any other cause outside of its control).
- E) Customer is responsible to make sure switches are "turned on", thermostat set below room temperature, and circuit breakers are "turned on" before calling for service.
- F) Refrigerant, refrigerant piping and connections are not covered. Condensate piping is not covered, nor is water or consequential damage.
- G) These plans run from April 1st through September 30th. Plan must be paid in full prior to services being performed. These plans are not refundable. Plans subject to change without notice.
- H) Dutch Oil Company shall not be responsible for repair or replacement of obsolete or unavailable parts or equipment no longer manufactured. Replacement of equipment because of unavailability of parts is the customers responsibility.
- I) Unless the customer, at least 30 days prior to contract anniversary date of each year, notifies Dutch Oil Company in writing of its desire to terminate these plans on such date, these plans shall renew themselves as of contract anniversary date of each year. Dutch Oil Company shall have the right to cancel these plans without any liability when issued in error.

About Our Service Staff...

Our friendly staff is happy to schedule your oil delivery, service call, or simply answer your important questions.





Our service department is ready to respond to your heating and air conditioning needs to keep your home at a comfortable temperature. We take great pride in the level of professionalism that we deliver. Whether it is a routine preventative maintenance call, or an emergency situation, your Dutch Oil team is here to help you maintain your level of comfort 24 hours a day.





Toll Free Main 888-388-2497 860-873-3876

Website

www.DutchOil.com

CT Contractor Lic # S1-303160 HOD #310 HOD #909 Residential Central Air Conditioning Plans



A family owned and operated business



Spring Starter Plan

We Perform These Services:

- Replace/Clean Air Filters (Standard Fiberglass)
- Check System Pressures
- Lubricate Motors
- Chemically Clean Coils (Indoor & Outdoor)
- Check Electrical Connections
- Check System Operation

Any additional parts or services are offered at a discount off our standard prices. Plan holders receive preferred service scheduling. Homeowners are requested to schedule their annual tune-up between April and June.

Dutch Oil Co., Inc. provides comprehensive installation and service of all types of air conditioning systems.



The Full Season Plan

You receive all of the benefits of the **Spring Starter Plan PLUS** you will have coverage on the following parts:

- Blower Motor
- Blower Pulley & Belt
- Condensate Pump
- Condenser Fan Motor
- Condenser Fan
- Electrical Contactor
- Fan Relay
- High Pressure Control

- Low Pressure Control
- Potential Relay
- Run Capacitor
- Start Capacitor
- Standard Thermostat
- Sub-Plate Thermostat
- Transformer



An A/C System that runs properly is more efficient, gives you more comfort, and uses less electricity! Consider an XL Series for Super High Efficient Operation.



It's Hard To Stop A Trane."



Labor is included to replace listed parts during normal business hours. A discount for after hours calls will apply. Full terms and conditions are on the reverse side.



Variable Speed Air Handlers offer greater dehumidification, quiet operation, and higher efficiency.

